

Circular letter prot.C20MDBvv022

Alpago, November 20th 2020

Subject: TelevisBlue & TelevisBox phase out

TelevisBlue and TelevisBox are service solutions for HACCP temperatures tracking and remote maintenance based on cloud service, using hardware gateways with modem based on 2G communication technology.

To enable migration to open, future-proofed connectivity technology-based solutions while maintaining a high level of IT security, Eliwell announces that the TelevisBlue and TelevisBox systems will no longer be commercialised from the end of 2020 and the related TelevisBlue cloud service will be switched off at the end of 2022 (31/12/2022).

Prior to deactivation of the cloud service and reasonably in advance to allow customers to migrate to the new service, Eliwell will offer an alternative solution for all systems for which a subscription is active, with compensation for the TelevisBlue - TelevisBox service fee that may not be used.

For active systems, the subscription renewal service is offered until December 31st 2021 with an option to renew services expiring no later than December 31st 2022.

At the end of the services operation period (December 31st 2022) Eliwell will extract and store the data collected by the active system and make it available securely to the licence holder.

Here below please find the relevant product codes grouped according to availability:

Parts and services not available to-date

P/N	Description
TBW2S055EAT00	TelevisBox 025-5Y 2G 8 sensors
SERTXES03000	Extended data storage 3Y
SERTXES05000	Extended data storage 5Y

Parts available until December 31st, 2020

P/N	Description
TBW2S052EAT00	TelevisBox 025-2Y 2G 8 sensors
TBR2S012E0000	TelevisBlue Starter 005-2Y 2G
TBR2S052E0000	TelevisBlue Starter 025-2Y 2G
TBR2S102E0000	TelevisBlue Starter 050-2Y 2G
TBR2S012E0001	TelevisBlue Starter 005-2Y W/3GUP
TBR2S052E0001	TelevisBlue Starter 025-2Y W/3GUP
TBR2S102E0001	TelevisBlue Starter 050-2Y W/3GUP
TBR2S011E0000	TelevisBlue Starter 005-1Y 2G
TBR2S051E0000	TelevisBlue Starter 025-1Y 2G
TBR2S101E0000	TelevisBlue Starter 050-1Y 2G
TBR2S301E0000	TelevisBlue Starter 150-1Y 2G
TBR2S501E0000	TelevisBlue Starter 250-1Y 2G
TBR2S1H1E0000	TelevisBlue Starter 500-1Y 2G
TBR2P011E0000	TelevisBlue Plus 005-1Y 2G
TBR2P051E0000	TelevisBlue Plus 025-1Y 2G
TBR2P101E0000	TelevisBlue Plus 050-1Y 2G
TBR2P301E0000	TelevisBlue Plus 150-1Y 2G
TBR2P501E0000	TelevisBlue Plus 250-1Y 2G
TBR2P1H1E0000	TelevisBlue Plus 500-1Y 2G

Eliwell Controls srl

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C.F. e P.IVA IT 00987080256
Reg.Impr. BL 00987080256
R.E.A: BL n.87539
Cap. Soc. Euro 10.000.000,00 i.v.

Direzione e coordinamento: Schneider Electric SE (formerly Schneider Electric SA)
Company incorporated in France and whose shares are traded on the Paris Stock Exchange.
The company is registered at the Nanterre trade Court under number 542 048 574.
Registered address : 35, rue Joseph Monier - CS 30323, F-92506 Rueil-Malmaison Cedex, France.

Services available until December 31st, 2021

P/N	Description
<i>TelevisBlue subscription renewal service</i>	
SERT0RE01005	TelevisBlue Starter 005-1Y Renewal
SERT0RE01025	TelevisBlue Starter 025-1Y Renewal
SERT0RE01050	TelevisBlue Starter 050-1Y Renewal
SERT0RE01150	TelevisBlue Starter 150-1Y Renewal
SERT0RE01250	TelevisBlue Starter 250-1Y Renewal
SERT0RE01500	TelevisBlue Starter 500-1Y Renewal
<i>2G activation service in non-standard countries</i>	
	Activation Service Fee TIER 1-3
<i>Service of switching to larger system</i>	
	Licence Upgrade-1Y
	Licence Upgrade-1Y TIER 1-3

Services available until July 31st, 2022

P/N	Description
SERT1PL01000	Plus Option 1.000 operations
SERT1PL05000	Plus Option 5.000 operations
SERT1PL10K00	Plus Option 10.000 operations

As an alternative, we suggest you contact your reference Area Manager to evaluate the migration to a TelevisGo system as replacement of the installed systems.

Thanking you for your attention, we remain available for any clarification you may need.

Best regards.

Eliwell Controls S.r.l.

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